



# Data Collection Statement

## Why Fuel collects your personal information

The Fuel Agency Pty Ltd, ABN 56 119 578 335 (Fuel) respects and upholds your rights under the Australian Privacy Principles contained in the *Privacy Act 1988 (Cth)* (Privacy Act). In accordance with the Australian Privacy Principles, this Privacy Collection Statement describes how we manage any personal information we may collect from you.

## What personal information about you does Fuel collect?

Fuel may collect the following information about you: name(s); business address; email address; telephone number; and any additional information you provide when you contact us or log in to our website.

## How does Fuel collect your personal information?

Fuel may collect personal information directly from you when you contact Fuel or log in to our website.

## What does Fuel do with your personal information?

We use your personal information for the purposes of:

- distributing information to you about our products and services, latest news and offers;
- customer service requirements;
- product development;
- market research and/or direct mail;
- any other purpose you have consented to; and/or
- any use which is required or authorised by law.

You may opt out of receiving communications from us at any time by contacting us at the address below.

## Who will Fuel disclose your personal information to?

Fuel may disclose your personal information:

- to its related companies;
- to the advisors, consultants and contractors we ordinarily engage for the above purposes (such as mailing houses, insurers, printers, lawyers, accountants and other service providers); and
- any disclosure which is required or authorised by law.

In addition Fuel may share your personal information with its service providers in Australia and overseas (such as information technology providers, insurers, call centres, mail houses, printers, debt collectors and external business advisors). Where your personal information is disclosed to an overseas recipient, we will only do so if we reasonably believe that they are subject to laws that protect your personal information in the same or substantially the same way as the Australian Privacy Principles. We will also take adequate measures to ensure that your personal information is handled by the overseas recipient in accordance with the *Privacy Act*, and our instructions for the purposes outlined above.

Fuel will take reasonable steps to protect the personal information we hold from misuse and loss and from unauthorised access, modification or disclosure.

## Questions and Complaints

If you have any questions about Fuel's Privacy Policy, or any complaint regarding treatment of your privacy by Fuel or any request to arrange access to your personal information, or to advise us if you think your personal information is inaccurate or out of date, please contact:

The Privacy Officer  
The Fuel Agency Pty Ltd  
Level 11, 390 St Kilda Road  
Melbourne Vic 3004

Visit <http://legacy.thefuelagency.com.au/privacy/> to view Fuel's Privacy Policy, which contains further information about how you can access or modify any personal information we hold about you, or make a complaint concerning our handling of your personal information.